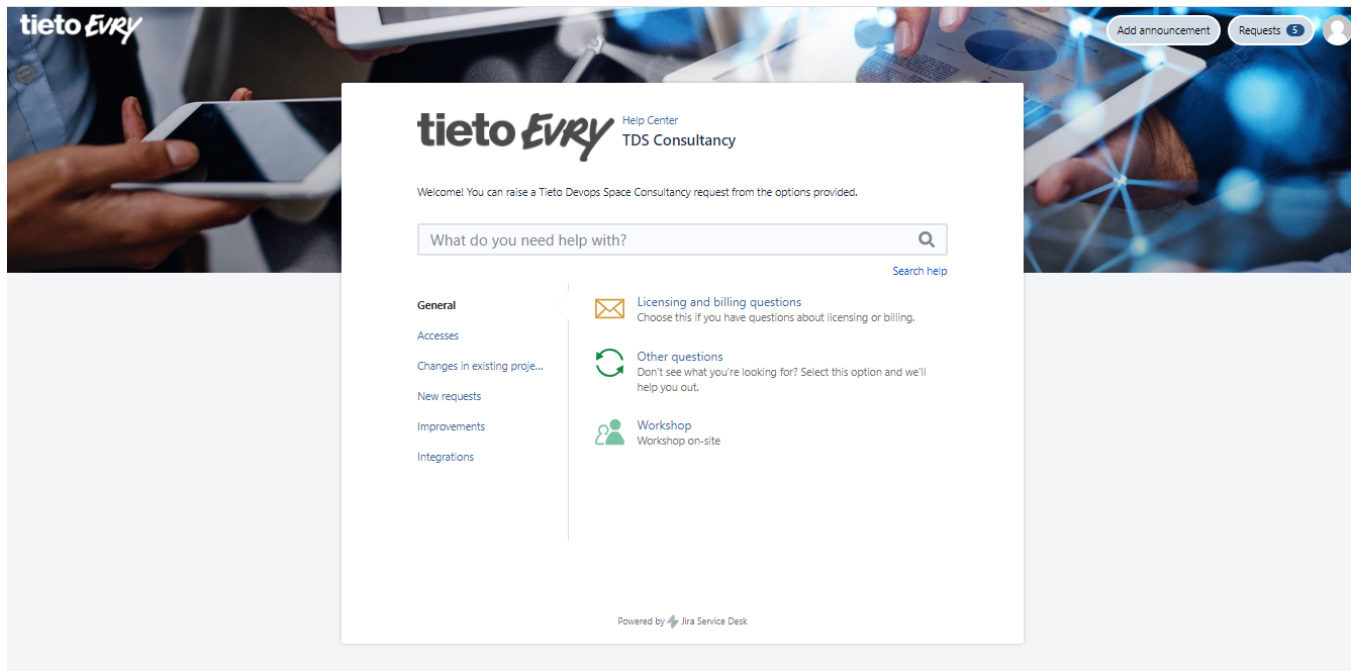


How to make a support request - User guide

✔ Follow below steps if you would like to do a support request in Jira service desk.

Step-by-step guide

1. Go to: <https://jira.tds.tieto.com/servicedesk/customer/portal/11/group/43>
2. Choose and select a Request that fits your needs:




3. Enter all mandatory information and then select Create



Help Center / TDS Consultancy

Forgot password

Raise this request on behalf of

 Jenny Hagström

Summary

I have forgot my password

User name

Hi,

Please help me with a new password. My user name is hagstjen

Which application URL:

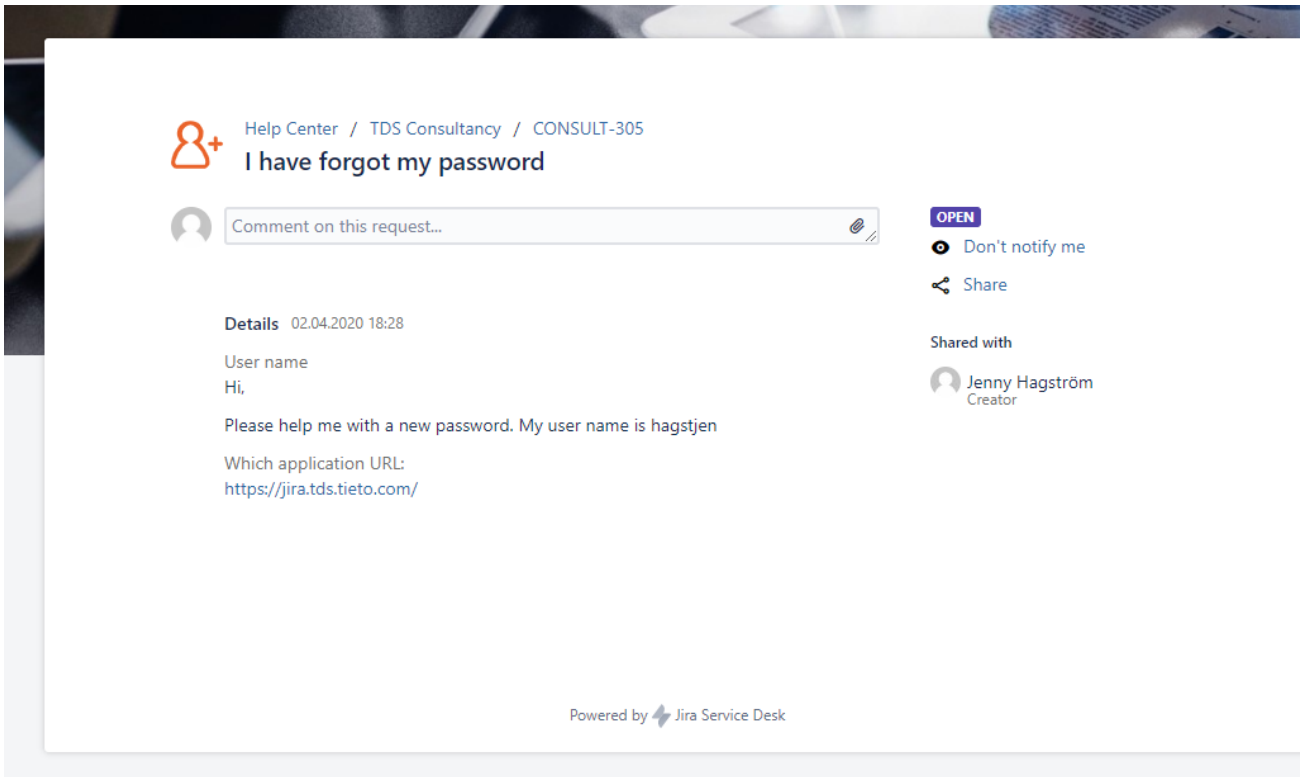
<https://jira.tds.tieto.com/>

Create

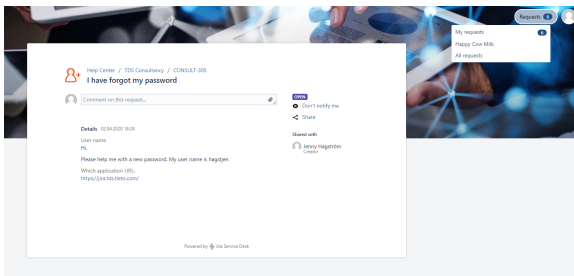
Cancel

Powered by  Jira Service Desk

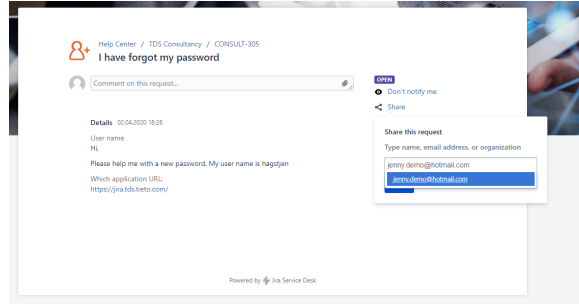
Your request is now created



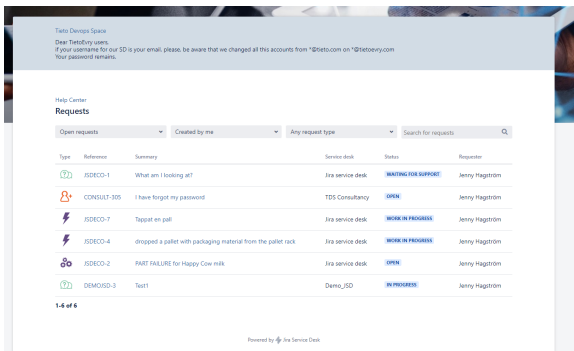
You can see status and communicate with the support through this portal.



Share your support request with your organisation - enter a email address and select Share



Go to Requests in the top corner and you will see all your requests and its status:



Related articles

- [How to make a support request - User guide](#)
- [How to request a new app](#)