

Backup service details

Tieto DevOps Space (TDS) provides unified backup service for all of its environments, although backup and restore procedures may be data centre specific.

Backup service details

Frequency	Daily
Retention	10 days
Method	Snapshot
SaaS servers	Backups enabled by default
Self-managed servers	Backups disabled by default Backups can be enabled by end-users via TDS portal.
Restore	Need to be requested via ticket

Backup and restore procedures are tested quarterly on all of the TDS environments